



 Multi-Functional Headrest

KE-HR10 Owner's Manual



ISO 9001

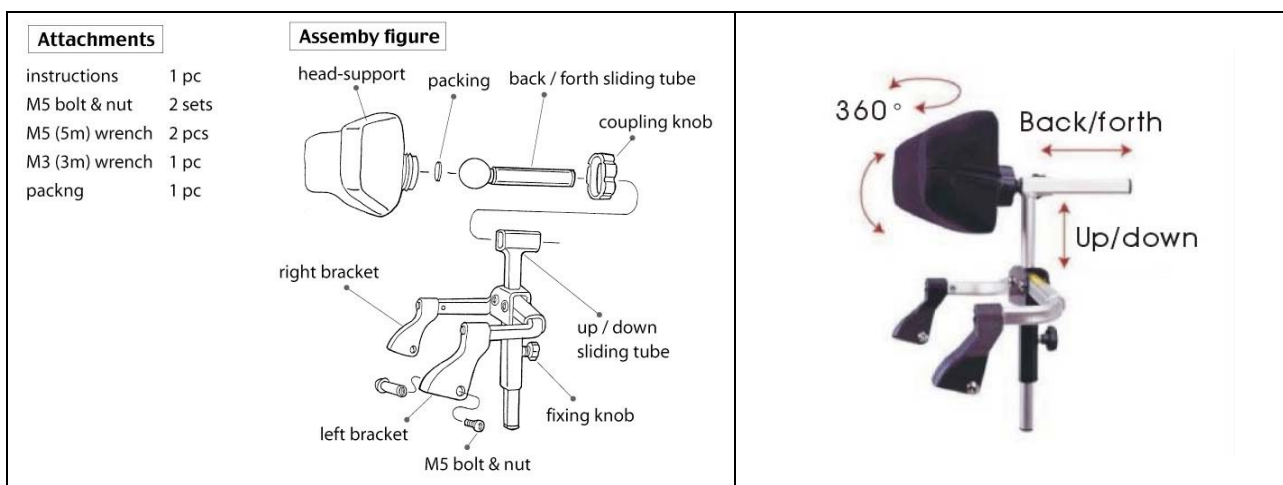


## Introduction

1. We appreciate you purchasing this KARMA product, please read the following information carefully.
2. There are correct methods and maintenance procedures in the manual.
3. The manual is part of the product. If you transfer or sell the wheelchair, be sure to include this manual.
4. If you have any questions about operation or any part of the manual, please contact your dealer or KARMA.
5. Please confirm the store name, seal on the warranty card and keep it.
6. Karma reserves the right to modify the owner's manual due to quality upgrades and design modification at anytime without prior notice.

## Instructions

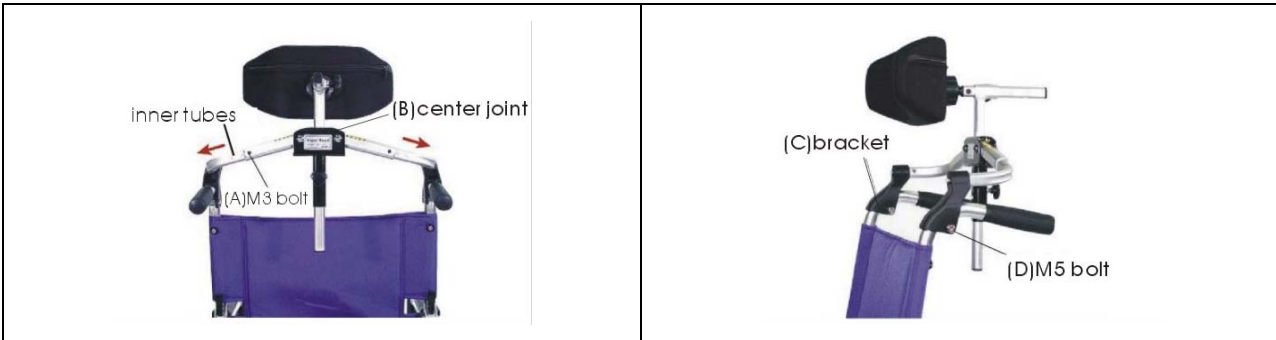
1. This Karma headrest provides excellent head support.
2. The new design allows compact folding while still attached to the wheelchair.
3. This headrest is designed for wheelchairs with 22mm rear push handle tubes.
4. Available sizes:
  - Large: for wheelchair seat widths between 42cm-50cm,
  - Medium: for wheelchair seat widths between 36cm-44cm, and
  - Small: for wheelchair seat widths between 30cm-36cm.
5. Adjustable: back/forth, up/down and the headrest component can rotate 360°.



6. This headrest is designed to be used only as indicated in the pamphlet. The manufacturer can't be held liable for any injuries sustained or damage to the wheelchair due to modification made to this device.
7. To avoid injuries or possible damage to the wheelchair, please read the owner's manual carefully before installing this device.

## Product Operation

### How to Install:



Unfold wheelchair. Loosen bolts (A) to allow inner tubes to slide freely. Fit brackets (C) onto the curved part of push handles, then tighten bolts (D). Have a person help by slightly pushing rear handles of wheelchair apart, simultaneously lift the center joint (B) as high as possible (in order to obtain adequate support tension for headrest), then tighten bolts (A).

### How to use:



When using wheelchair, unfold wheelchair first, then prop up the headrest. Conversely when folding wheelchair, first pull down the headrest to release the support tension, then fold wheelchair.

## Maintenance

### Routine Maintenance:

After using	Monthly	Quarterly
Keep headrest clean and dry. Avoid water. Don't expose to direct sunlight for extended periods of time.	Check the rotation mechanism of headrest, don't let it become loose. Tighten the bolts of headrest and wheelchair.	Check bolts and tighten. Apply some lubricant on the bolts.

### Self-Inspection:

After Using	Monthly	Quarterly
Ensure the headrest unfolds, and the side tubes are folded upward. Headrest is tightened. Headrest is clean.	Mechanism is not loose or cracked. Check bolts of frame for looseness.	Check frame for cracks.

## Troubleshooting:

Situation	Possible Problem	Method
Headrest is unstable.	The bolts are loose.	Check bolts of the frame and tighten them.
The headrest can't be adjusted.	The bolts are overtightened. The inner/outer tubes are dirty.	Please loosen the bolts a little. Clean the inner tubes and apply a little lubricant between the inner and outer tubes.

### Note:

We suggest inspecting all other components.

If you have any problems that can't be solved, please contact your authorized Karma service representative.

## Warranty

### Contents and Duration of Warranty:

#### A. Contents of Warranty:

##### ● General Warranty:

1. Repair will be provided free of charge if the problem is due to manufacturing or defective components within the warranty period (a repair of this kind will hereafter be called warranty repair).
2. The warranty repair can be performed by an authorized dealer.
3. KARMA is not responsible for the transportation costs for repair and replacement.
4. Replaced parts will be property of KARMA.

### Warranty Duration and Parts Covered by the Warranty:

1. Frame: one year from the date of purchase.
2. Consumables such as headrest cover, pad in the rotation hinge etc. are not covered by the warranty.

#### B. Situations Not Covered by Warranty:

##### ● Situations Not Covered

1. Irregularities that do not affect function and safety of product.
2. Damage resulting from normal wear and tear.
3. Problems arising due to lack of basic maintenance and self-inspection.
4. Damage resulting from use not following operation guidelines.
5. Installation or use of parts not authorized by KARMA.
6. Damage resulting from use in unsuitable environments.
7. Damage resulting from external factors such as chemicals, oil, debris, etc.
8. Natural disaster.

##### ● KARMA is Not Responsible For the Following Costs:

1. Replacement or refill of consumable parts, oil, lubricant.
2. Inspection, adjustments, cleaning, etc.

### C. Responsibilities:

#### ● The Responsibilities of the User

1. Fully adhere to operation guidelines set forth in this manual.
2. Perform self-inspection and basic maintenance.
3. Keep a record of self-inspection and basic maintenance.
4. Not permit any alteration, addition, modification or use of parts not authorized by KARMA.
5. Thoroughly read and understand this manual.

#### ● The Responsibilities of the Dealer

1. Follow this manual and educate user about product operation and basic maintenance.
2. Verify whether or not conditions of warranty have been met.
3. Provide relevant warranty information and recommendations for improvement.





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